



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Peter Tavernese Jr.

Examiner: Nguyen, Q.H.

Serial No.: 09/745,305

Group Art Unit: 2642

Filed: December 21, 2000

Confirmation No: 2060

Attorney Docket No.: 27996-133

Title: **CUSTOMER SERVICE RESPONSE SYSTEM FOR INTERACTION WITH  
CUSTOMER SERVICE AGENTS**

**MAIL STOP RCE**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PETITION FOR EXTENSION OF TIME**

Pursuant to 37 C.F.R. § 1.136(a), Applicants hereby petition for a one (1)-month extension of time to respond to the Office Action dated April 22, 2005 and the Advisory Action dated August 9, 2005 for the above-identified application. With the extension, the response is due on or before August 22, 2005. A check in the amount of **\$120.00** in payment of the fee required by 37 C.F.R. § 1.17(a)(1), for a large entity is enclosed herewith.

Please charge any additional fees that may be due, or credit any overpayment of same, to Deposit Account No. **50-0311**, Reference No. 27996-133, Customer No. **35437**. A duplicate copy of this Petition is enclosed.

Date: August 22, 2005

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Richard M. Lehrer". The signature is written over a horizontal line.

Richard M. Lehrer

Reg. No.: 38, 536

Attorneys for Applicant

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